

APPENDIX L

Department of Health Patient Care Hotline Numbers

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The Patient Care Hotlines may be used 24 hours a day, seven days a week, to report situations requiring immediate action.

During normal business hours (Monday - Friday, 8:30 am - 4:30pm), you may also contact or write to the Health Department office in your region at the address and telephone number listed below.

Office	Patient Care Hotline (after hours, weekends and to report patient abuse at any time)	General Information
Capital District Field Office Frear Building - 2 nd Floor 2 Third Street Troy, New York 12180	800-220-7184	(518) 408-5300
Western Regional Office (Buffalo) 584 Delaware Avenue Buffalo, New York 14202	800-425-0314	(716) 847-4320
Western Regional Office (Rochester) Triangle Building 335 East Main Street Rochester, New York 14604	800-837-9018	(585) 423-8104
Central Field Office (Syracuse) 217 South Salina Street Syracuse, New York 13202	800-425-0319	(315) 426-7666
New York Metropolitan Area Regional Office (New York City Office) 5 Penn Plaza New York, New York 10001	800-425-0316	(212) 268-6689
New York Metropolitan Area Regional Office (New Rochelle Office) 145 Huguenot Street - 6 th Floor New Rochelle, New York 10801	800-425-0320	(914) 654-7058
New York Metropolitan Area Regional Office (Hauppauge Office) 300 Motor Parkway Hauppauge, New York 11788	800-425-0323	(631) 231-1880